

The CMS Medicare-Medicaid Coordination Office (MMCO) is pleased to announce the following training and resource opportunities:

- Providing Culturally Competent Care with LTSS: Webinar Announcement
- 2018 Geriatric Competent Care Webinar Series Announcement
- 2017 Geriatric Competent Care Webinar Continuing Education Credits and Resources

Webinar: Providing Culturally Competent Care: Meeting the LTSS Needs of Dually Eligible Beneficiaries

Date/Time: April 12, 2018, 12:00-1:30PM EST

Individuals from racial and ethnic minority groups often experience disparities in access, quality, and outcomes in long-term services and supports (LTSS)¹. Long-term services and supports (LTSS) are a vital part of care for many dually eligible beneficiaries. This webinar will focus on how to identify LTSS preferences, values, and needs of members from diverse cultural backgrounds. Speakers will share concrete strategies for effectively meeting beneficiaries' LTSS needs, in both institutional and community-based settings, while respecting their diverse cultural preferences. This webinar offers *Continuing Medical Education (CME)* and *Continuing Education (CE)* credit at no cost to participants (additional detail on credits provided below).

Registration

Link: https://resourcesforintegratedcare.com/CulturalCompetency/2018_CC_Webinar/LTSS

Intended Audience:

This webinar is intended for providers as well as staff of Medicare-Medicaid Plans, Dual Eligible Special Needs Plans, and PACE Organizations. It may also be of interest to other stakeholders interested in improving their ability to deliver culturally competent LTSS.

Geriatric Competent Care 2018 Webinar Series

The 2018 Geriatric-Competent Care Webinar Series is designed to help health professionals and stakeholders in all settings and disciplines to expand their knowledge and skills in the unique aspects of caring for older adults and in working with their caregivers. These webinar offer *Continuing Medical Education (CME)* and *Continuing Education (CE)* credit at no cost to participants.

Registration

Link: https://resourcesforintegratedcare.com/GeriatricCompetentCare/2018_GCC_Webinar_Series/Overview

Safe and Effective Use of Medications in Older Adults

Date/Time: April 18, 2018, 12:00-1:30PM EST

Beneficiaries dually eligible for Medicare and Medicaid have on average, a 25 percent higher rate of chronic conditions² than beneficiaries who are not dually eligible. Dually eligible beneficiaries also tend to use a variety of medications and have higher Medicare Part D prescription drug costs than Medicare-only beneficiaries. This interactive webinar will provide

an overview of these critically important issues related to older adults. In addition, the need for management and coordination among the care team members and the beneficiary will be described. Participants will also learn about effective strategies to empower individuals and their families to manage multiple medications to maintain their health.

Managing Older Adults with Substance Use Disorders

Date/Time: May 16, 2018, 12:00-1:30PM EST

Substance use disorders (SUD) are a significant public health concern for the growing population of older adults. By 2020, the number of older adults with SUD in the United States is expected to rise from 2.8 million in 2002-2006 to 5.7 million³. Further, beneficiaries dually eligible for Medicare and Medicaid experience co-occurring SUD and chronic pain at rates nearly twice as high as beneficiaries with Medicare only⁴, putting dually eligible beneficiaries at increased risk. This webinar will describe substance use disorder (SUD) screening tools, how to effectively diagnose SUD, and available treatment resources. Speakers will also discuss the need for care coordination for older adults affected by SUD.

Intended Audience:

These webinars are intended for providers, health care professionals and front-line staff of Medicare Advantage plans, Medicare-Medicaid Plans, Dual Eligible Special Needs Plans (D-SNPs) and PACE Organizations, as well as other stakeholders interested in improving their ability to manage medications among older adults.

CME/CE Credit Information:

Accreditation

- The American Geriatrics Society is accredited by the Accreditation Council for Continuing Medical Education (ACCME) to provide continuing medical education for physicians.
- The Centers for Medicare & Medicaid Services (CMS) is accredited by the International Association for Continuing Education and Training (IACET).

Continuing Medical Education – The American Geriatrics Society designates each of the above live educational activities for a maximum of 1 hour of AMA PRA Category 1 Credit(s)[™]. Physicians should claim only credit commensurate with the extent of their participation in the activity.

Continuing Education Credit

- **National Association of Social Workers** – Each of the programs above are pending approval by the National Association of Social Workers for 1 continuing education contact hour.
- **The Centers for Medicare & Medicaid Services (CMS)** – CMS is authorized by IACET to offer CEUs. CEUs will be awarded to participants who meet all criteria for successful completion of this educational activity.

For additional CME/CE information, please visit the registration links above, or contact RIC@lewin.com.

2017 Geriatric Competent Care Webinar Continuing Education Credits and Resources

MMCO invites you to view the webinars in the 2017 Geriatric-Competent Care webinar series. Continuing Education Units (CEU) from CMS' Learning Management System are now available for most of the webinars at no additional cost to participants. The 2017 Geriatric-Competent Care webinar series is designed to empower health professionals in all settings and disciplines to expand their knowledge and skills in the unique aspects of caring for older adults and in working with family caregivers. The webinar series incorporates promising practices, such as collaborative partnerships and person-centered care, which are critical for improving the health outcomes of individuals dually eligible for Medicare and Medicaid. The webinars are also available as individual podcasts on the Resources for Integrated Care SoundCloud page at <https://soundcloud.com/resourcesforintegratedcare>. This series features the following webinars and supporting resources:

Webinar 1: Applying Promising Practices to Advance Care of Medicare-Medicaid Enrollees with Dementia

Registration

Link: https://resourcesforintegratedcare.com/GeriatricCompetentCare/2017_GCC_Webinar_Series/Applying_Promising_Practices

Resource guides on managing behaviors associated with dementia are also available for caregivers and healthcare professionals, and can be found here: https://resourcesforintegratedcare.com/GeriatricCompetentCare/2017_GCC_Resource_Guides/Dementia

Webinar 2: Beyond Alzheimer's Disease – Other Causes of Progressive Dementia in the Older Adult

Registration

Link: https://resourcesforintegratedcare.com/GeriatricCompetentCare/2017_GCC_Webinar_Series/Beyond_Alzheimers

Webinar 3: Diagnosis and Treatment of Parkinson's Disease

Registration

Link: https://resourcesforintegratedcare.com/GeriatricCompetentCare/2017_GCC_Webinar_Series/Parkinsons

A Q&A document and supplemental resource guide for supporting individuals with PD and their caregivers are also available at the following links:

- Q&A Document
(https://resourcesforintegratedcare.com/sites/default/files/PD_Question_and_Answer_0.pdf)
- Resource Guide
(https://resourcesforintegratedcare.com/sites/default/files/PD_Resource_Guide_2.pdf)

Webinar 4: Involving and Supporting Family Caregivers in Care Planning and Delivery
Registration

Link: https://resourcesforintegratedcare.com/GeriatricCompetentCare/2017_GCC_Webinar_Series/Caregivers

A supplemental resource guide for supporting family caregivers is also available here: https://resourcesforintegratedcare.com/sites/default/files/Involving_and_Supporting_Family_Caregivers_Resource_Guide_0.pdf

Webinar 5: Interdisciplinary Care Teams for Older Adults
Registration

Link: https://resourcesforintegratedcare.com/GeriatricCompetentCare/2017_GCC_Webinar_Series/ICT

Please contact RIC@lewin.com or Gretchen.nye1@cms.hhs.gov with any questions.